



Accommodation Terms and Conditions

General

A1. Accommodation services will only be provided for students who have enrolled on a course at the School.

A2. Accommodation bookings are confirmed only when full payment is received and you may lose your booking if the payment is late. You will not be allowed to stay in any accommodation organised by Avalon until all the fees are paid.

A3. Fees may vary during the Christmas and summer periods, please see the price list for the supplements.

A4. A minimum of four weeks' notice is needed in order to arrange accommodation especially during busy periods (June to September and November to February). Although the School will try to find the student's first choice of accommodation we cannot always guarantee that the selection will be available.

A5. Students are expected to respect and abide by accommodations' reasonable schedule and house rules. Failure to do so may result in the student being removed from the accommodation. If a student is removed from accommodation no refund will be given.

A6. Students are liable for any damage they cause to a host family's property, shared house or student residence. The damages will be taken from the deposit or where a deposit is not paid, the student will be charged. If the value of the damage is higher than the deposit paid, the student must pay the difference to the host. If there is no damage the deposit is refunded when the student returns their key.

A7. Smoking, drinking alcoholic beverages and using illegal drugs are not permitted. However when smoking is permitted outside, extinguish your cigarette completely and dispose of it properly. Please follow your accommodation's house rules regarding smoking.

A8. You must respect the other people in your accommodation and keep noise to a minimum, especially in the evening and at night.

A9. You may not bring visitors back to your accommodation unless you have been given permission first.

A10. The cost of telephone calls is not included in your accommodation fee.

A11. Accommodation provided is not the same as hotel accommodation and therefore does not offer the same services. Services provided will vary.

A12. Those who do not request airport pickup will need to inform the School of their arrival time at the homestay, shared housing or student residence. Students must provide accurate arrival information: date, airport, airline, terminal number, flight number and arrival time. It is the student's responsibility to inform the School of accurate and timely arrival details. If incorrect details are supplied, Avalon School cannot refund transfer fees if the student is not met.

A13. Avalon School accepts no responsibility for loss or damage to any items left in the accommodation. Please ensure that adequate insurance (health, travel, personal possessions etc.) has been purchased before leaving your home country.



Cancellation

A13. (a) If you want to cancel or postpone your accommodation, this must be done in writing four weeks before the start date. You will lose the booking fee but all other fees paid will be refunded.

A13. (b) Notice of cancellation of accommodation for students who are already in the School's accommodation must be made in writing at least four weeks before the end of their booking. Cancellation made at this time or earlier will result in the loss of £50 finding fee but any balance will be refunded.

A13. (c) Cancellations requests must be received during office hours, which are from 09.00- 18.00(GMT) Monday to Friday. Saturdays, Sundays and public holidays (including the days between Christmas and New Year) are excluded.

A14. Cancellations made less than four weeks' before the start date will result in a loss of four week's accommodation fee and finding fee. (Due to very high demand, this cancellation fee is non-negotiable.)

A15. Students must always give at least two weeks' notice if they want to leave their accommodation. If a student is unhappy with accommodation on arrival, it is usually possible to arrange alternative accommodation by speaking to the accommodation officer the next working day. There is an emergency number for all accommodation bookings on the confirmation form in the case of an emergency.

A16. If a student wants to change the start of date of their accommodation, at least four weeks' notice in writing must be given to Avalon School or to the Accommodation Officer.

A17. Refunds can take up to 90 days to be processed.

Extension

A.18 It is sometimes possible to extend accommodation or find alternative accommodation if requests are put in early but this cannot be guaranteed.

(a) Extension requests must be made through reception or Accommodation Officer at least two weeks before the end date of the current booking.

(b) Students who are expecting to extend their accommodation must give at least two weeks' notice to reception or the Accommodation Officer. Less than two weeks will incur a two week fee. If an alternative booking has been received the student will not be able to extend.

Homestay

B1. British people are from various ethnic backgrounds but English is always the main language spoken in the homestay accommodation.

B2. Students must always ask the host family's permission before giving the homestay address to receive post, in particular for bank letters.

B3. Students will not be placed in homestay accommodation with other students who speak the same language unless travelling together and by request.

B4. Twin rooms in host families are only available to students who are travelling together.



B5. Students may not bring visitors back to the home without the consent of the host.

B6. Students are liable for any damage they cause to a host family's property.

B7. Notice of cancellation of homestay accommodation must be made in writing at least two weeks before the end of the booking. If two full weeks notice is not given, the family must still be paid for this.

B8. If student chooses to move out of the homestay before the end of the session, that student will not receive a refund for the homestay session unless there is a valid reason. The valid reasons are listed below:

a. The homestay owner is unable to continue housing.

b. The Accommodation Officer agrees that the homestay owner has broken the terms of the housing agreement.

c. The Accommodation Officer has determined that it is in the best interest of the student to be moved to another homestay.

Student Residences

C1. Students are responsible for their own cleaning, cooking and laundry.

C2. Some student residences request a damage deposit to cover any unexpected damage in the room or loss of key.

C3. Cancellations: Four weeks notice is required in order to leave the accommodation.

Shared Houses

D1. Students are responsible for their own cleaning, cooking and laundry.

D2. Twin rooms are always to be shared with another independent student of the same sex unless specifically requested otherwise.

D3. Keys are always provided for students on their first day and should be returned as they leave. If keys are lost, a £200 replacement fee is payable.

D4. Students are required to pay a deposit between £50 to £200 on arrival which is refunded if keys are returned and no damaged caused. A fee between £20 to £60 is payable for clean bed linen (non-refundable). Late check-in and check-out on Sundays may apply too. Fee amount changes because of different providers' terms and conditions.

D5. Notice of cancellation or postponement accommodation: for students who are not present in London this must be made in writing at least four weeks before arrival and the accommodation finding fee will not be refunded.

D6. Notice of cancellations made with 3 weeks' notice will be charged a fee of 1 week's accommodation fee. For cancellations made with less than 15 days' notice, a two weeks' accommodation fee will be charged.